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SAN FRANCISCO, Sept. 14, 2023 — Talent Board, a non-profit organization focused on the promotion and benchmark research of a quality candidate experience, today revealed the 60 unique companies from around the world to be recognized for candidate experience excellence as winners of the 2023 Global Candidate Experience (CandE) Awards.

This year 140 companies hiring around the world registered to participate in the 2023 Global CandE Awards Benchmark Research Program, which ultimately collected the thoughts and experiences of nearly 240,000 job candidates. The largest study of its kind, the Talent Board benchmark research has evaluated responses from nearly 1,500 global employers and over 1.6 million job seekers since 2011.

Winners were identified through a comprehensive data analysis based on their job candidates' satisfaction survey scores. To qualify, each company committed to a statistically significant candidate response rate, where the proportion of respondents who were not hired met or exceeded a set standard. The final analysis included four key questions that had a significant impact on determining the winners:

1. The candidates' overall ranking of their candidate experience
2. Whether or not they would reapply to the organization in the future
3. Whether or not they would refer other job seekers to the organization in the future
4. And how the candidates would change their business relationship status with the organization going forward based on their experience

The above analysis resulted in a final CandE score for each participating organization. This year 60 unique organizations big and small across multiple industries received the CandE Awards due to having the highest positive candidate experience ratings in North America; Europe, the Middle East and Africa (EMEA); Asia-Pacific (APAC); and Latin America. Talent Board continues to see an increased focus on Candidate Experience and the value it brings to an organization.

The (50) 2023 North American CandE Awards Winners are (in alphabetical order below):

Amerihealth Caritas  
AppFolio  
Arup  
Aspen Dental  
Atlantic Health System  
Auburn-Washburn USD 437  
Blue Cross and Blue Shield of Minnesota  
Broadridge  
Brown-Forman  
City of Raleigh  
Conagra Brands  
Crum & Forster  
D2L  
Dartmouth-Hitchcock  
Delaware North  
Deluxe  
Dr. Reddy's Laboratories Inc  
Enterprise Holdings  
Flex  
Foot Locker, Inc.  
Ford Motor Company  
Grant Thornton LLP (Canada)  
GuideWell  
Hoag Health System  
Holland America / Princess  
Ingevity  
Inspire Brands  
KeyBank National Association  
Messer North America, Inc.  
MindPoint Group  
Mountain America Credit Union  
Mphasis  
NewYork-Presbyterian Hospital  
Progress Residential, LLC  
Ritchie Brothers

Room & Board  
SASR Workforce Solutions  
Schneider Electric  
Southwest Airlines  
Stantec  
Syndax Pharmaceuticals  
Syneos Health  
Texas Oncology  
The Metropolitan Museum of Art  
Travel + Leisure Co.  
U.S. Bank  
UST  
Virtusa  
WM  
YKK AP America Inc.

The (8) 2023 EMEA CandE Awards Winners are (in alphabetical order below):

Broadridge, Brown-Forman, Enterprise Holdings, HangiKredi, Mettler Toledo  
Mphasis, Société Générale, and Virtusa

The (9) 2023 APAC CandE Awards Winners are (in alphabetical order below):

Avanade, Broadridge, Flex, IDP Education Limited, Intel, Synopsys, TTEC, UST, and Virtusa

The (6) 2023 Latin America CandE Awards Winners are (in alphabetical order below):

Flex, Intel, Messer Gases Brasil, Schneider Electric, UST, and Western Union

“2023 has been a challenging year for recruiting and hiring professionals around the world. But many Talent Acquisition leaders and their teams in our CandE community have remained resilient and have worked hard to improve recruiting, hiring, and the candidate experience in a very difficult market,” said Kevin Grossman, Talent Board president. “Bold resilience is the key to purposeful excellence in recruiting and hiring, which is why it’s so inspiring to see that improving the candidate experience is still a top priority for many companies of different sizes and across industries. We’re grateful for all the companies that participated in our benchmark research this year.”

Along with the 2023 CandE Winners, all employers participating in this year’s Candidate

Experience Awards will be celebrated at the [2023 Virtual CandE Awards Conference taking place November 1-2 and registration is free.](#)

### **About Talent Board**

Founded in 2011, Talent Board and the Candidate Experience Awards is the first non-profit research organization focused on the elevation and promotion of a quality candidate experience. Talent Board delivers annual recruiting and hiring industry benchmark research that highlights accountability, fairness and the business impact of candidate experience. More information can be found at <https://www.thetalentboard.org>.



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