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[RChilli](#) is delighted to announce its latest initiative to enhance customer satisfaction. It now offers round-the-clock, 24×7 customer support, providing clients with unparalleled access to assistance and expertise whenever needed.

The decision to extend customer support to a 24×7 model aligns with RChilli's ongoing commitment to deliver exceptional service and support to its valued customers. By making their support team available around the clock, RChilli aims to ensure that clients from across the globe can rely on timely assistance, no matter their time zone.

"RChilli has always placed our customers at the center of everything we do," said Lovepreet Dhaliwal, President-Sales at RChilli. "Our decision to provide 24×7 customer support is a reflection of our dedication to ensuring our clients have the best experience when using our HR technology solutions. We understand that our clients operate in diverse regions and time zones, and this service expansion will allow us to assist them promptly and efficiently, day or night."

RChilli's expanded customer support service will include assistance for various customer needs, including technical support, product inquiries, and guidance on optimizing the use of their solutions. This enhanced support service will enable RChilli's clients to receive timely resolutions to their queries, ensuring minimal disruptions to their HR processes.

The company has a dedicated team of support professionals with deep expertise in RChilli's products and HR technology. This team is well-equipped to handle a variety of client inquiries and issues, making it easier than ever for clients to get the help they need.

RChilli believes that this 24×7 customer support expansion will strengthen client relationships, improve client retention, and ultimately drive higher customer satisfaction levels. By offering this continuous support, RChilli reinforces its position as a customer-centric organization dedicated to delivering top-notch HR technology solutions.

[About RChilli](#)

RChilli is the trusted partner for parsing, matching, and data enrichment, providing companies, in 50+ countries, with solutions built for the future of technology and recruiting. RChilli's innovative products, backed by an industry-leading tech stack, power the processing of 4.1 billion+ docs a year for 1600+ top global recruiting platforms. Enabling companies to hire better talent faster since 2010, RChilli is ISO 27001:2013, SOC 2 Type II,

and HIPAA certified and GDPR compliant. RChilli also has its multilingual resume parsing app available on Oracle Cloud Marketplace and Salesforce AppExchange.



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